

# Route Guide & Hazard Awareness

MORDEN STATION - GRAND DRIVE - STONECOT HILL GANDER GREEN LANE - CHEAM ROAD - SUTTON GARAGE



GAhead-London

## THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

#### CHANGEOVER | MORDEN STATION

Changeovers will take place at the stand on Morden Station forecourt.

Always communicate in advance with iBus if you are late for any reason.





NO MORE THAN 2 MINS EARLY AT ANYTIME

Route 413 is a low frequency route. In terms of our performance, it is very important that you are no more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

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MORDEN STN FORECOURT

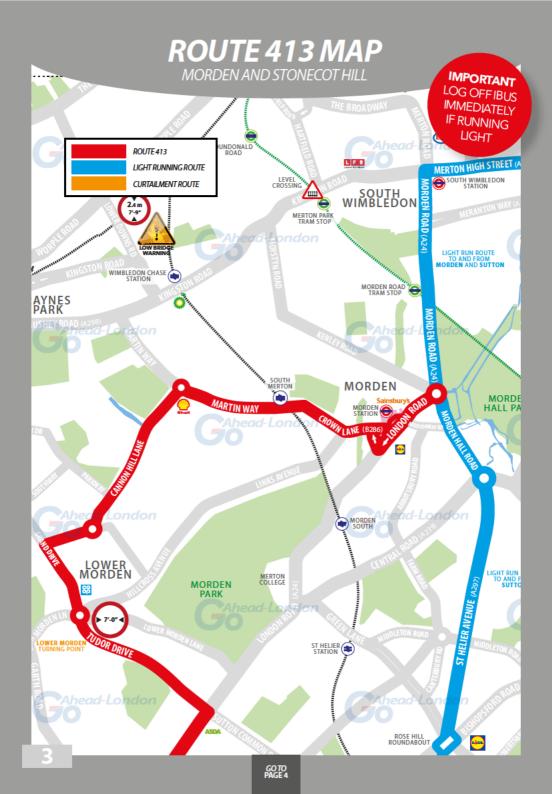
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## RUNNING LIGHT

**RUNNING OUT OF SERVICE** 

IMPORTANT PLEASE ENSURE YOU USE YOUR RIBAS KEY ON EVERYTRIP

#### **TO SUTTON GARAGE:**

- At Merton garage, turn right onto High Street [Merton] A24
- 占 At traffic light, turn left onto Morden Road (South Wimbledon Station) **A24**
- At roundabout, take 1st exit onto Morden Hall Road A297
- At roundabout, take 2nd exit onto St Helier Avenue **A297**
- At Rose Hill Roundabout, take 3rd exit onto Rose Hill
- Continue ahead onto Angel Hill
- Continue ahead onto High Street [Sutton]
- Turn left onto Marshall's Road (one-way system)
- Turn right onto Throwley Way (one-way system)
- Turn right onto Benhill Avenue/High Street/Greenford Road (one-way street)
- Turn right onto St Nicholas Way (one-way system)
- ♦ Turn left onto Crown Road (Sainsbury's in front)
- At mini-roundabout, take 3rd exit onto Collingwood Road
- Turn right onto Bushey Road (before railway bridge) to stand

#### **FROM SUTTON GARAGE:**

- At *stand*, continue ahead onto Bushey Road, Bushey Lane and Bushey Road
- At junction, turn left onto High Street [Sutton]
- Continue ahead onto Angel Hill
- Continue ahead onto Rose Hill
- At Rose Hill Roundabout, take 3rd exit onto St Helier Avenue A297
- At roundabout, take 2nd exit onto Morden Hall Road A297
- At roundabout, take 2nd exit onto Morden Road A24
- 🍦 At traffic light, turn right onto High Street [Merton] (South Wimbledon Stn) **A24**
- Turn left to Merton garage

## RUNNING LIGHT RUNNING OUT OF SERVICE

IMPORTANT LOG OFF IBUS IMMEDIATELY IF RUNNING LIGHT

#### **TO MORDEN STATION:**

- At Merton garage, turn right onto High Street [Merton] A24
- At traffic light, turn left onto Morden Road (South Wimbledon Station) A24
- At roundabout, take 2nd exit onto London Road A24
- At traffic light, turn right onto Morden Station forecourt to stand

#### **FROM MORDEN STATION:**

- At stand, continue ahead onto London Road A24
- At roundabout, take 1st exit onto Morden Road A24
- At traffic light, turn right onto High Street [Merton] (South Wimbledon Stn) A24
- Turn left to Merton garage



Do not use Collingwood Road on light runs to and from Merton Garage and Sutton, Bushey Road. Always follow the light run shown on the map.

### **ROUTE DIRECTIONS**

**RUNNING IN SERVICE** 

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

#### **TO SUTTON GARAGE:**

- From stand, continue ahead on forecourt to London Road A24
- At roundabout, take 3rd exit back onto London Road A24
- Continue ahead onto London Road (one-way system) A24
- Keep right and follow road right onto Crown Road (one-way system) A24
- At traffic light, turn left onto Crown Lane B286
- At traffic light, continue ahead onto Martin Way B286
- At roundabout, take 1st exit onto Cannon Hill Lane (Shell petrol station on left)
- At mini-roundabout, take 2nd exit onto Cannon Hill Lane
- At traffic light, turn left onto Grand Drive B279
- At roundabout, take 3rd exit onto Tudor Drive B279
- At traffic light, turn right onto Stonecot Hill A24
- Continue ahead onto London Road A24
- At traffic light, turn left onto Gander Green Lane
- At mini-roundabout, take 2nd exit onto Gander Green Lane
- 🍦 At traffic light, continue ahead onto Gander Green Lane (junc St Dunstan's Hill)
- At mini-roundabout, take 1st exit onto Cheam Road A232
- Turn left onto St Nicholas Way (one-way system)
- Turn left onto Crown Road (Sainsbury's in front)
- At mini-roundabout, take 3rd exit onto Collingwood Road
- Turn right onto Bushey Road (before railway bridge) to stand

### **ROUTE DIRECTIONS**

**RUNNING IN SERVICE** 

NEVER
DIVERT OFF
LINE OF ROUTE
UNLESS ADVISED
BY IBUS

#### **TO MORDEN STATION:**

- From stand, continue ahead on Bushey Road
- Turn left onto Bushey Lane (Sutton Bus Garage on left)
- Turn right onto Bushey Road
- At junction, turn right onto High Street [Sutton]
- Follow road left onto Marshall's Road (one-way system)
- Follow road right onto Throwley Way (one-way system)
- 🖕 At traffic light, continue ahead onto Chalk Pit Road (one-way system) **A232**
- Follow the road right onto Sutton Court Road (one-way system) A232
- At traffic light, continue ahead onto Grove Road (one-way system) A232
- Follow the road right onto Sutton Park Road (one-way system) A232
- Turn left onto Cheam Road A232
- At mini-roundabout, take 3rd exit onto Gander Green Lane
- At traffic light, continue ahead onto Gander Green Lane (junc St Dunstan's Hill)
- At traffic light, turn right onto Stonecot Hill A24
- Continue ahead onto London Road A24
- At traffic light, turn left onto Tudor Drive B279
- At roundabout, take 2nd exit onto Grand Drive B279
- At traffic light, turn right onto Cannon Hill Lane
- At mini-roundabout, take 1st exit onto Cannon Hill Lane
- 🛉 At roundabout, take 3rd exit onto Martin Way (Shell petrol station on right) **B286**
- At traffic light, continue ahead onto Crown Lane B286
- At traffic light, continue ahead onto Crown Lane (one-way system) B286
- At traffic light, turn left onto Morden Station forecourt to stand

## **MORDEN STATION**

TERMINUS POINT

**SWITCH THE ENGINE OFF** WHILSTATTHE STAND

From Sutton. Proceed from Crown Lane via Morden Station Forecourt to stand. Set down on Crown Lane at BUS STOP M.

Towards Sutton. Depart via Morden Station Forecourt, London Road and Morden Hall Road Roundabout to London Road. Pick up on London Road at BUS STOP F.

Private stand for up to 8 buses on Morden Station Forecourt on north side of London Road. Blind display: MORDEN.



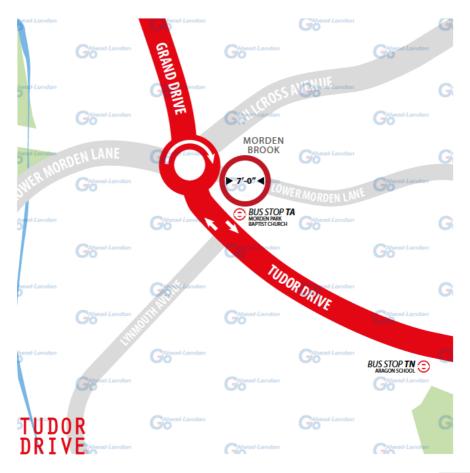
## LOWER MORDEN TURNING POINT

TURNING POINT ONLY. BUSES MUST NOT STAND.

**From Sutton.** Proceed from Tudor Drive direct to stand. Set down on Tudor Drive at BUS STOP TN.

**Towards Sutton.** Depart via Tudor Drive and Lower Morden Lane to Tudor Drive. Pick up on Tudor Drive at BUS STOP TA.

Turning point only - buses must not stand. Blind display: LOWER MORDEN.



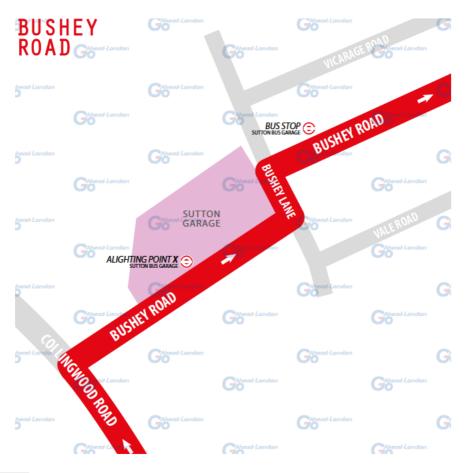
## SUTTON GARAGE TERMINUS POINT

SWITCH THE ENGINE OFF WHILST AT THE STAND

From Morden. Proceed from Bushey Road (west arm) via Bushey Road to stand. Set down on Bushey Road (west arm) at ALIGHTING POINT X.

**Towards Morden**. Depart via Bushey Road and Bushey Lane to Bushey Road (east arm). Pick up on Bushey Road (east arm) at BUS STOP SUTTON BUS GARAGE.

Public stand on north side of Bushey Road (west arm) in two parts. **Blind display:** SUTTON, BUSHEY ROAD.



#### **LOCAL HAZARDS & POINTS TO NOTE**

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST

#### **EXIT | STATION FORECOURT / LONDON ROAD**

Exit from station merges into normal traffic on London Road. Ensure the exit is clear before proceeding.

#### BUSY PEDESTRIAN AREA | STATION FORECOURT

Pedestrians in bus movement area. Other buses manoeuvring. Observe speed restriction of 10 mph and watch for pedestrians stepping into path of bus.

#### LANE DISCIPLINE | MORDEN CIVIC CENTRE BUS STOP

Crossing two lanes of traffic when departing. Ensure you have good observation so you have adequate time and space before departing bus stop.

#### BELL ON CORNER | CROWN ROAD / CROWN LANE

When turning left, be aware of bell on corner.

#### CHICANES | MARTIN WAY

Pass through chicanes slowly and with care, ensuring contact with kerb is not made. Be vigilant for cyclists on your nearside.

#### BELL ON CORNER | MARTIN WAY / CANNON HILL LANE

When turning left, be aware of bell on corner.

#### TIGHT RIGHT TURN CANNON HILL LANE / MARTIN WAY

Tight right turn at roundabout with raised central island. Use all available space to manoeuvre and use low speed and good observation in mirrors.

#### CHICANES | CANNON HILL LANE

Pass through chicanes slowly and with care, ensuring contact with kerb is not made. Be vigilant for cyclists on your nearside.

#### PARKED CARS | CANNON HILL LANE

Parking on the roadside, including on the bus stops. Take care there is enough road space to continue and look out for oncoming traffic. Take great care (especially for cyclists on the nearside of the bus) when loading and unloading passengers if you are unable to access kerb at bus stop.

#### **LOCAL HAZARDS & POINTS TO NOTE**

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST

#### RESTRICTED SPACE | CANNON HILL LANE

Restricted space at mini roundabout in both directions. Approach with caution and only proceed when clear.

#### SPEED TABLES GRAND DRIVE

Speed tables should be approached and driven over at very low speed to assure good ride quality and avoid damage to vehicle.

#### CYCLISTS | TUDOR DRIVE

Bus stop can be obstructed by cars Take great care (especially for cyclists on the nearside of the bus) when loading and unloading passengers if you are unable to access the kerb.

#### MERGING TRAFFIC TUDOR DRIVE

Take care when leaving bus stop as you can have traffic merging from both sides. Good observation required in both mirrors.

#### RESTRICTED SPACE | LONDON RD / GANDER GREEN LANE

Restricted space when turning left. Take at low speed, ensure traffic has stopped far enough back before proceeding.

#### TRAFFIC CALMING MEASURES | GANDER GREEN LANE

Parking and traffic calming measures. Take care to look for oncoming traffic and that enough road space is available to proceed. Drive over speed humps slowly and with care in order to avoid damage to bus and passenger discomfort.

#### PARKED VEHICLES | GANDER GREEN LN / QUARRY PK RD

Parking and restricted space. Approach with caution and ensure there is enough space to proceed.

#### HAIL & RIDE | GANDER GREEN LANE

Hail and Ride section. Ensure the bus is stopped in a safe location where access to the kerb can be attained.

#### MERGING TRAFFIC | GROVE ROAD SUTTON POST OFFICE

Traffic merging from offside. Good observation so you have adequate time and space before departing bus stop to manoeuvre across two lanes.

#### **LOCAL HAZARDS & POINTS TO NOTE**

SEE RISK ASSESSMENT VIEWABLE UPON REQUEST

#### NARROW LANES | GROVE ROAD / HIGH STREET

Narrow lanes, heavy pedestrian movements. Drive very carefully at this location and be aware of pedestrians crossing the road from both directions and standing close to kerb edge.

#### OFFSIDE BUS LANE | THROWLEY WAY

Traffic turning right across bus lane. Drive with caution, watch for vehicles on your left that may turn right to enter side roads, especially Benhill Avenue.

#### MERGING TRAFFIC | HIGH STREET / MARSHALL ROAD

Good observation in your mirrors required, as you will favour the right side of the road to access the bus lane, all other traffic will be on your left.

#### SPEED TABLES | BUSHEY ROAD

Speed table should be approached and driven over at very low speed to assure good ride quality and avoid damage to vehicle.

#### MULTIPLE LANES | ROSE HILL ROUNDABOUT

Good observation required. Use all mirrors to be aware of available space and other road users.

#### LANE DISCIPLINE | ANGEL HILL / SUTTON COMMON ROAD

Need to change lanes at traffic lights towards Wimbledon. On approach to the traffic lights, you will need to take the nearside lane, but when proceeding through the green light, you need to move to the right – be aware of traffic on your offside that may try to overtake from the wrong lane.

#### SCHOOLS EN ROUTE | WHOLE ROUTE

Hatfield Primary School, St John Fisher Primary School, Poplar Primary School. Be aware of pupils surging into the road space when arriving at bus stops at school closing times.

### OTHER INFORMATION

CODES AND EMERGENCY RADIO PROCEDURES

REMAIN CALM: GNE ACCURATE INFORMATION. WE'RE HERE TO ASSIST!

#### **ROUTE 413 | CURTAILMENT ABBREVIATIONS:**

MS Morden Station LM
A Sutton Garage

Lower Morden

#### FACILITIES | THROUGHOUT THE ROUTE

- Morden rest room in Morden Station.
- Sutton Garage. Facilities available in the garage.

#### **CODE RED | EMERGENCY RADIO PROCEDURE**

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact CentreComm using the radio's Code Red facility. To call CentreComm, hold down the Code Red button on your vehicle's radio for at least 1 second until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. You should not use the radio whilst the vehicle is in motion.



Call your garage for non-emergency, mechanical defects, help or advise



Call CentreComm for non-emergency, incident reporting or diversions



Call CentreComm for emergency services, passenger injury or assault

### AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BEVISIBLE WEAR YOUR HI-VIS WITHIN THE GARAGE GO SLOW! MANDATORY SPEED OF 5 MPH WITHIN THE GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO DESIGNATED PATHS AND WALKWAYS NO EXCUSES PLEASE ABIDE BY THE RULES. IT'S MANDATORY!

BE AWARE. REPORT ALL HAZARDS IMMEDIATELY

REMEMBER LOOK OUT FOR CYCLISTS DRIVE SLOWLY

PARK FERRY VEHICLES WITHIN DESIGNATED AREAS USETHE
HORN WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC
BUSES ARE SILENT.
BE CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKETHE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

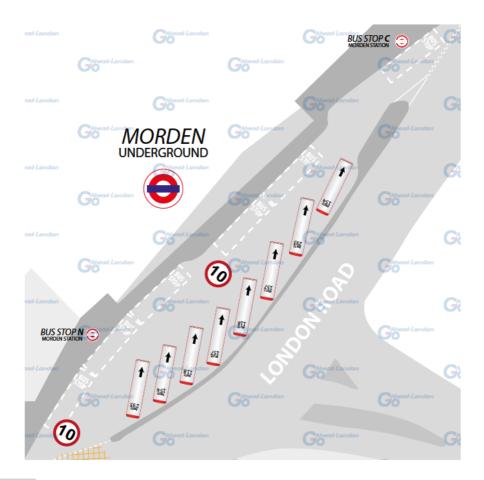


AND THINK FIRST!

## MORDEN STN FORECOURT TAKE CARE AND USE CAUTION

This is a congested pedestrian area. Other buses manoeuvring and there is a possible need to reverse the bus to the stand. Use a maximum speed of 10 mph. Take care when leaving the stop and pulling over to the right-hand lane and look out for vehicles overtaking on the offside.

Please note that there is no space for ferry vehicles in the forecourt and be guided by the Go-Ahead London Station Controller if you need assistance.



## HAIL & RIDE CARE AND CAUTION



HAIL& RIDE IN BOTH DIRECTIONS

On Gander Green Lane, the bus can be requested to stop where it is safe to do so, whether there is a bus stop or not. Between the roads named above, customers can also signal to the driver that they wish to board the bus or press the stop button to alight at any safe point along the road. Note, there is a bus stop for West Sutton Station on Gander Green Lane.

Please use extra care and caution when travelling on these roads.

